



DOG POLICY / ACCOMMODATIONS

For the comfort and safety of our dogs and guests, we kindly ask dog owners to act responsibly with their guest dog and follow the guidelines listed below:

- We welcome all dogs who are current on vaccinations. Proof of vaccinations from a licensed veterinarian is required. Hotel may request these documents from dog owners at any time.
- Maximum of one (1) dog per guestroom allowed.
- Guests pay a one-time nonrefundable fee of \$150, plus tax, per guestroom, for a pet’s stay good for up to seven (7) nights. Thereafter, there is an additional fee of \$50 per additional night. Service animals excluded. If paying cash, an additional \$100 deposit, plus tax, is required. This \$100 deposit is refundable after our staff has inspected the guestroom.
- Dog owners are responsible for cleaning up after their dog on hotel property including grounds. Please immediately remove and dispose of any waste. An additional cleaning fee may apply if the dog creates an excessive mess.
- Please use the designated dog walk area outside of the hotel for dog relief and healthy exercise.
- Please place the special “Dog in Room” door hanger sign provided at check-in on the outside of your guestroom door for the duration of your stay as a special recognition to celebrate yodog relief and healthy exercise.
- Properly supervise your dog at all times when on property. Keep your dog on a leash when outside of your guestroom or secured in a crate when left unattended in your guestroom.
- Dog owners are responsible for all personal injuries and/or property damage related to their dog.
- Hotel reserves the right to remove any dog from the premises when it displays signs of aggression.
- As a courtesy to all hotel guests, noise should respectfully be kept to a minimum. If your dog is making excessive noise, you will be contacted for compliance. Your dog needs rest just like you. We want you to enjoy your stay.
- Guest dogs are restricted from the pool areas, restaurants, lounges, health club, spa, on any lobby furniture, and in meeting spaces. Service animals excluded.
- Please dial ext. 88 to schedule housekeeping service between 8:30 a.m. to 4:00 p.m. Allow 30 minutes to an hour for service—time may vary. Safely crate or remove your dog from the guestroom during room cleaning service.
- If the dog’s behavior results in complaints by other guests, the owner may be asked to board the dog in an outside shelter.

If guests are unable to comply with the Rosen Shingle Creek Dog Policy, other kennel and dog sitting services may be obtained through the lobby concierge for the guest dog’s convenience. Since these services are not provided by the hotel, we cannot be held responsible for any dog service engaged by the guest/dog owner.

Cut at line. Front Desk keeps bottom half. Guest keeps top half.

Name of Your Dog: _____

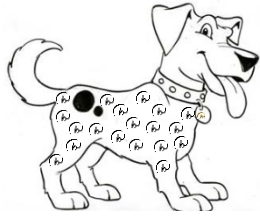
Vaccination Verified (Y/N): _____

Cell Phone # to Contact in Case of Dog Disturbance: _____

I, the guest, received and understand the Rosen Shingle Creek Dog Policy. I agree to release, defend, hold harmless, and indemnify Rosen Shingle Creek, its operators, owners, and respective affiliates from any and all claims, liability, and/or damage suffered related to my dog and dog’s stay at the hotel, including any claims, liability, and/or damage suffered by third parties.

Guest Name _____ Guest Signature _____

Confirmation # _____ Date _____



DOG POLICY
(Information for Front Desk Associates Only)

In reference to prohibiting certain dog breeds: “if an individual uses a breed of dog that is perceived to be aggressive because of breed reputation, stereotype, or the history or experience the observer may have with other dogs, but the dog is under the control of the individual with a disability and does not exhibit aggressive behavior, the public accommodation cannot exclude the individual or the animal from the place of public accommodation. The animal can only be removed if it engages in the behaviors mentioned in § 36.302(c) (as revised in the final rule) or if the presence of the animal constitutes a fundamental alteration to the nature of the goods, services, facilities, and activities of the place of public accommodation.”

In reference to asking a guest if a certain dog is a service animal, here is what the ADA regulation states: “When it is not obvious what service an animal provides, only limited inquiries are allowed. Staff may ask two questions: (1) is the dog a service animal required because of a disability, and (2) what work or task has the dog been trained to perform. Staff cannot ask about the person’s disability, require medical documentation, require a special identification card or training documentation for the dog, or ask that the dog demonstrate its ability to perform the work or task. A person with a disability cannot be asked to remove his service animal from the premises unless: (1) the dog is out of control and the handler does not take effective action to control it or (2) the dog is not housebroken. When there is a legitimate reason to ask that a service animal be removed, staff must offer the person with the disability the opportunity to obtain goods or services without the animal’s presence”. Taken from: http://www.ada.gov/service_animals_2010.htm